Is there a relevant procedure in another policy/award/EBA?

ISSUE ARISES

Use that Procedure

STEP 1

Local Resolution Process between the parties directly involved

The issues should not be investigated

IF NO RESOLUTION

STEP 2

Principal Informal Resolution Process

STEP 3

Principal Formal Resolution Process

Is the complaint or dispute verifiable? (Note if complaint is anonymous or unsubstantiated the issues should not be investigated)

IF NO RESOLUTION

IF NO RESOLUTION

STEP 4

Appeal to Chair of School Council

IF NO RESOLUTION

STEP 5

Appeal to the Independent Arbiter appointed by the Exective Director of AISWA

RESOLUTION

No

Yes

No

Yes